Successful telehealth implementation requires understanding how technology, billing, and policy and licensure work independently and together.

### 1. TECHNOLOGY
Patient Sessions — Focus on VIDEO

**ZOOM**
- Desktop Computer / Laptop
- Built-in Camera or External Camera
- Internet Connection — More Bandwidth = Better Video

**MOBILE APPS**
Zoom & Facebook (FaceTime & Messenger) have mobile apps that offer similar functionality using your cell phone. Service is often not as reliable.

**Digital Literacy**
The nuts & bolts of getting started on the computer.

### 2. BILLING
Reimbursement — Know Your BILLING CODES

- What is your insurance company’s code for Telehealth?
- Telehealth Speak
  - Glossary of common terms
- What email do I use?
- How To Set Appointments

### 3. POLICY & LICENSURE
Keep Up With State and National GUIDELINES

**Telehealth Speak**
Glossary of common terms

- ZOOM
- MOBILE APPS
- Facetime

Still have ????? Join us for a little TLC

Telehealth Learning & Consultation (TLC) Tuesdays

A weekly invitation to listen and ask questions about telehealth implementation from colleagues who have successfully integrated telehealth technology into their practices.

Tuesday, 9 am MST

a collaboration between Mid-America MHTTC
Mountain Plains MHTTC and Mid-America ATTC

Disclaimer:
At the time of this publication, Elinore F. McCance-Katz served as SAMHSA Assistant Secretary. The opinions expressed herein are the views of Dennis Mohatt and Genevieve Berry and do not reflect the official position of the Department of Health and Human Services (DHHS), SAMHSA. No official support or endorsement of DHHS, SAMHSA for the opinions described in this document is intended or should be inferred.

Mental health care adapts to telehealth
This article discusses the impact social distancing and stay-at-home warnings are having on behavioral health treatment.

Telehealth benefits for Medicare beneficiaries expanded
Health care providers, such as doctors, nurse practitioners, clinical psychologists, and licensed clinical social workers will be able to offer telehealth to Medicare beneficiaries.