The COVID-19 pandemic has resulted in an opportunity for major experimentation in behavioral healthcare delivery. Dr. Lori Raney will present a view of the innovations, responses, and opportunities being seen nationally as the behavioral health community responds to COVID-19. She will also review some emerging lessons learned nationally over the two-month time frame of significant changes in behavioral health care delivery. Dr. Raney will specifically cover behavioral health workforce issues, widespread use of telehealth to keep staff and patients safe, and considerations for administrators in a post-COVID-19 behavioral health environment. By the end of the webinar, participants will be able to:

- Describe telehealth delivery methods and lessons learned about the delivery of care
- Understand approaches supervisors can take to maintain workforce capability
- List key legislative changes that have led to the ability to rapidly shift to meet the current need

Dr. Lori Raney is a board-certified psychiatrist and Principal with Health Management Associates in Denver, Colorado. She is considered a leading authority on the collaborative care model and the bidirectional integration of primary care and behavioral health. Her work focuses on service evaluation, gap analysis, and design and training of multidisciplinary teams to implement evidence-based practices to improve the identification and treatment of mental illness in the primary care setting and improve the health status of patients with serious mental illness behavioral health settings. Her current work also includes evaluating hospitals and clinics in recognizing and developing strategies to deal with the impact of behavioral health across health care systems including the design and implementation of integrated care in their primary care practices.