

A Decision Support Tool for Payment Design for Coordinated Specialty Care

Date: June 24, 2020 @ 2:00 pm | Online Discussion Session



New England (HHS Region 1)

MHTTC

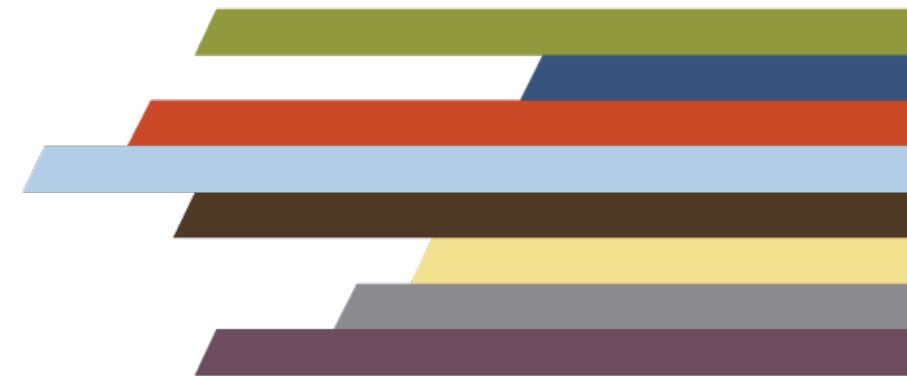
Mental Health Technology Transfer Center Network

Funded by Substance Abuse and Mental Health Services Administration

Presenters:

Yuhua Bao, PhD
Weill Cornell Medicine

Lisa Dixon, MD, MPH
Columbia University and New York State Psychiatric
Institute



Housekeeping Information



Participant microphones will be muted at entry – you will be able to unmute during the discussion portion of our webinar.



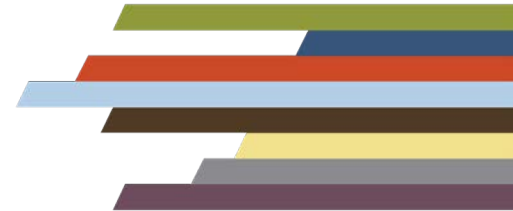
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This session is being recorded and it will be available on the MHTTC website within 24 hours of the close of this presentation.



If you have questions after this session, please e-mail: newengland@mhttcnetwork.org.





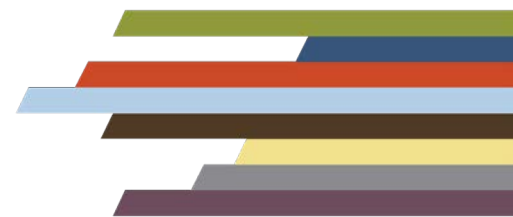
New England MHTTC

Mission

To use evidence-based means to disseminate evidence-based practices across the New England region.

Area of Focus

Recovery-Oriented Practices, including Recovery Support Services, within the Context of Recovery-Oriented Systems of Care.





Ensuring Inclusion

To ensure the responsiveness of our work, we will actively develop and maintain a network of:

- *government officials*
- *policy makers*
- *system leaders*
- *Administrators*
- *community stakeholders*
- *Providers*
- *researchers*
- *youth and adults*
- *family members*

from each of the six states to guide our activities.

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Acknowledgements

- This research is funded by the Robert Wood Johnson Foundation, Health Systems for Action (S4A) Program
- OnTrackNY, the New York State implementation of Coordinated Specialty Care (CSC), is supported by the NYS Office of Mental Health
- Philip Jeng, Jennifer Scodes, Melanie Wall, Harold Pincus, and David Shern contributed to conceptualization and development of the tool
- Many participants in our stakeholder engagement sessions

Research Team



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Why does fee-for-service not work for CSC?

- Existing mechanisms typically do not cover SEE, peer services, team supervision and meetings, or community outreach and engagement
- They rarely cover case management or care coordination
- Strong incentives for “productivity” are at odds with the intense service needs for CSC
- FFS discourages innovation and client-centered care
- FFS encourages clients and families to “pick and choose,” dampening fidelity
- FFS billing consumes enormous amount of staff time with low “capture rate”

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**We need a
bundled case
rate!**

Why do we need a tool?

- How much should the case rate be?
 - “One-size-fits-all” does not work
- What services are bundled?
 - Flexibility in bundling is important
- Could we build in accountability for client outcomes?
 - An optional outcome-based payment



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Turning the idea into a real tool

2017-18

- One-year pilot from RWJF S4A to develop a prototype
- Payer stakeholder engagement in NYS

2019-20

- Two-year grant from S4A to continue our work
- CSC provider engagement, summer 2019-winter 2020
- Iterative refinement and implementation of the tool

2020-21

- User tests with payer and provider dyads
- Wider dissemination of the tool

What does our tool NOT do?

- It does not define conditions for payment
 - CSC program certification (including staffing requirements)
 - Client eligibility criteria
 - Client engagement criteria
 - Ongoing fidelity and quality assurance
 - Client discharge criteria
- It does not prescribe CSC team make-up
 - Leaves this to the discussion of key stakeholders
- The tool currently focuses on CSC for FEP, but has potential to support
 - Clinically high risk
 - “Step down” phase

Tool Demo



Thank You!

For questions or if interested in user tests of the tool, please contact

Yuhua Bao, PhD: yub2003@med.cornell.edu

Upcoming Events

JUN

24



EPLC Online Discussion Series | Payment Decision Support Tool for Coordinated Specialty Care

6/24 Session - Sustained implementation of Coordinated Specialty Care (CSC) calls for innovative

JUN

30



Discussão-Provedores de Saúde Mental da Comunidade Brasileira e Portuguesa

Vamos conversar! Você é um profissional da saúde mental? A população que você atende inclui

JUL

01



Supporting Staff in these Extraordinary Times

As agency leaders, directors, and supervisors, how do we stay grounded and focused during these



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Outreach, Outreach, Outreach



Newsletter

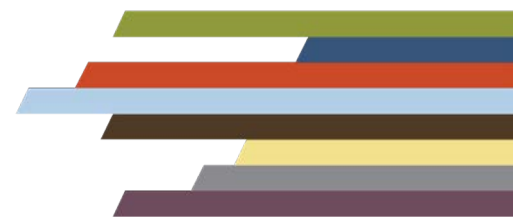
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