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Dr. Sampilo is a licensed clinical psychologist who specializes in integrated behavioral health and health disparities among minority populations. She received her PhD in clinical child psychology with an emphasis in pediatric psychology from the University of Kansas and a Master of Public Health from the University of Kansas Medical Center, both of which allowed her to specialize in physical and mental health promotion and prevention efforts to address health disparities among underserved populations.



Hispanic Heritage Month





Promoting culturally responsive mental health services for Latino agricultural workers who bring food to our table.

Hispanic Heritage Month

September 15 - October 15, 2020





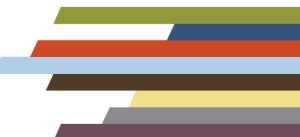
Culturally Responsive Programs and Strategies to Improve Access and Utilization of Mental Health Services Among the Hispanic/Latinx Community

Marilyn Laila Sampilo, PhD, MPH October 14, 2020 3:00pm









Co-Sponsor

CommissionLatino Affairs Commission



The MHTTC Network uses affirming, respectful and recovery-oriented language in all activities. That language is:

STRENGTHS-BASED AND HOPEFUL

INCLUSIVE AND
ACCEPTING OF
DIVERSE CULTURES,
GENDERS,
PERSPECTIVES,
AND EXPERIENCES

HEALING-CENTERED/TRAUMA-RESPONSIVE

INVITING TO INDIVIDUALS PARTICIPATING IN THEIR OWN JOURNEYS

PERSON-FIRST AND FREE OF LABELS

NON-JUDGMENTAL AND AVOIDING ASSUMPTIONS

RESPECTFUL, CLEAR AND UNDERSTANDABLE

CONSISTENT WITH OUR ACTIONS, POLICIES, AND PRODUCTS

Adapted from: https://mhcc.org.au/wp-content/uploads/2019/08/Recovery-Oriented-Language-Guide_2019ed_v1_20190809-Web.pdf



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Learning Objectives

- Outline behavioral/mental health disparities pre- and post-COVID-19.
- Identify structural factors and systemic drivers that contribute to behavioral/mental health inequity.
- Define cultural brokering and its role in addressing disparities and promoting equity.
- Describe cultural broker programs and strategies in Ohio.



Conflicts of Interest

No conflicts to disclose.



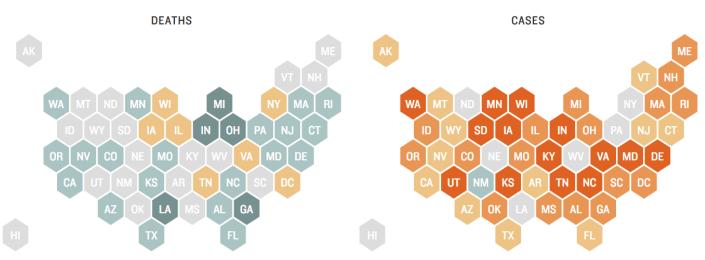


COVID-19 Disparities

Hispanics And Latinos Test Positive For The Coronavirus At Disproportionate Rates In Nearly Every State

PERCENTAGE DIFFERENCE IN SHARE OF DEATHS/CASES, COMPARED WITH HISPANIC AND LATINO SHARE OF THE POPULATION







COVID-19 Disparities

• Infection rate among children:

Hispanic (46.4%) and Black (30.0%) children had higher rates of infection compared to Non-Hispanic White children (7.3%).





COVID-19 Disparities

- Hospitalization rate among children:
 - Hospitalization rates among Hispanic and Black children were nearly eight times and five times the rate in White children.
- Deaths among infants, children and adolescents:

Hispanic (54(44.6%)) and Black (35(28.9%)) persons < 21 years of age represented a greater share of deaths compared to Non-Hispanic White:17(14.0%).

Kim et al., 2020; Bixler et al., 2020

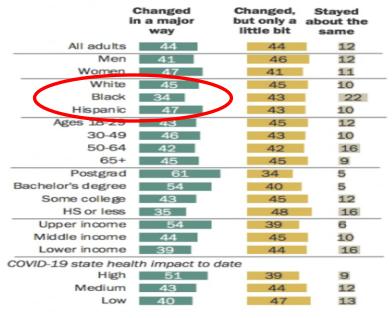


Potential BH Impact of COVID-19

- Current data indicate widespread impact of disruption in daily lives
- For H/L these numbers suggest disparity in impact

More than four-in-ten Americans say their lives have changed in a major way

% saying that, as a result of the coronavirus outbreak, their personal life has ...



Note: Share of respondents who didn't offer an answer not shown. Whites and blacks include those who report being only one race and are non-Hispanic. Hispanics are of any race. "Some college" includes those with an associate degree and those who attended college but did not obtain a degree. Family income tiers are based on adjusted 2018 earnings. COVID-19 state health impact is based on per-capita cases and/or total number of cases. See Appendix for details. Source: Survey of U.S. adults conducted March 19-24, 2020. "Most Americans Say Coronavirus Outbreak Has Impacted Their lives"

PEW RESEARCH CENTER



COVID-19: M/BH Disparities

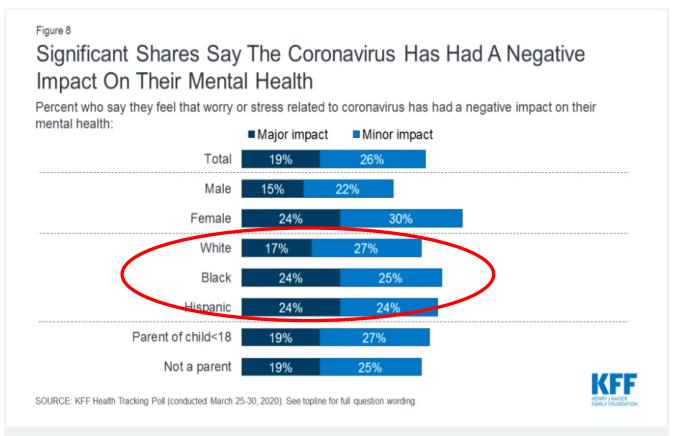


Figure 8: Significant Shares Say The Coronavirus Has Had A Negative Impact On Their Mental Health



Contributors to M/BH Disparities

- Disproportionate burden of COVID-19
- Daily stress associated with COVID-19
- Barriers to implementation of recommendations
- Racism, discrimination and xenophobia
- Socio-political landscape and discourse



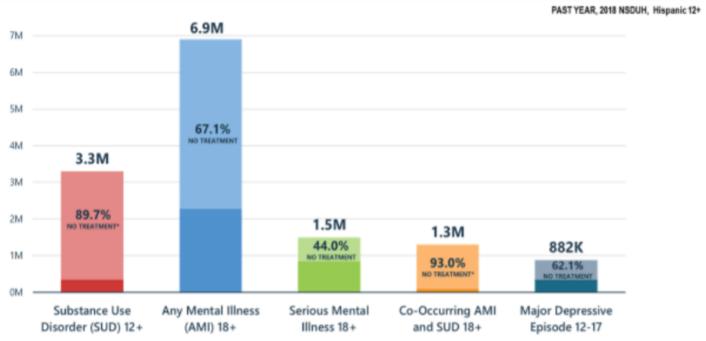
Contributors to M/BH Disparities

- Structural barriers to services
- Stigma related to behavioral and mental health
- Cultural and linguistic competence of services
- Language access and accessibility



Gaps in Treatment

Despite Consequences and Disease Burden, Treatment Gaps among Hispanics Remain Vast

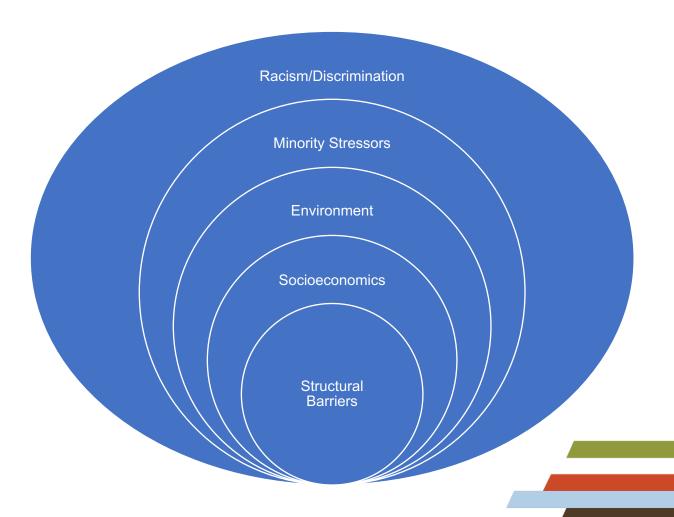


No Treatment for SUO is defined as not receiving treatment at any location, such as a hospital (inpatient), rehabilitation facility (inpatient or outpatient), mental health center, emergency room, private doctor's office, self-help group, or prison/jail.





System of Inequities





Root Causes of Health Inequity

Structural Inequities Social Determinants of Health Health Inequity



Transforming the conditions in which people are BORN, GROW, LIVE, WORK and AGE for optimal health, mental health & well-being.



California Department of Public Health, 2015



What is Cultural Brokering?

- Bridging, linking, mediating between groups or persons of different cultural backgrounds for the purpose of reducing conflict or producing change. (Jezewski, 1990)
- Acting as a go-between, one who advocates on behalf of another individual or group. (Jezewski & Sotnik, 2001)





Why Cultural Brokering?

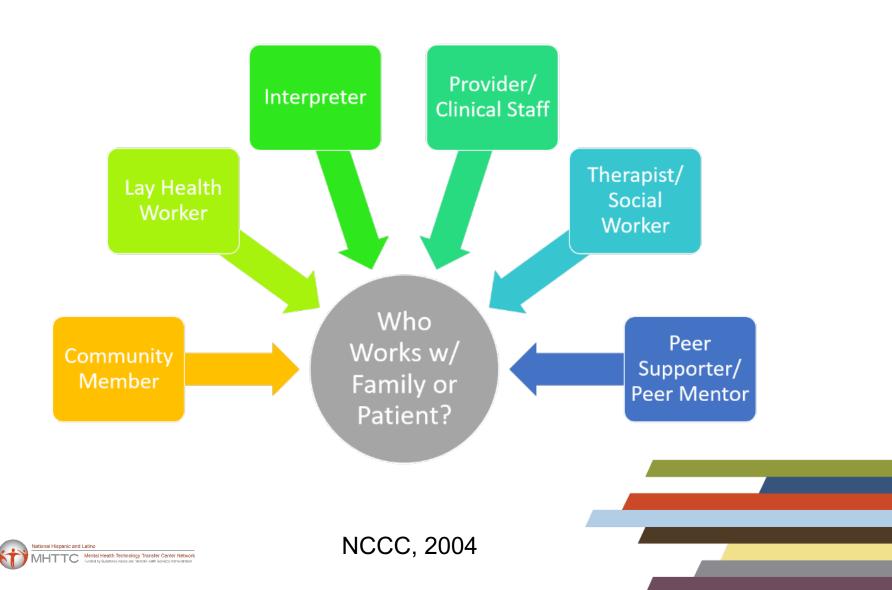
- Emergent & projected demographic trends, increasing diversity of US population
- Emphasis on cultural & linguistic competence in healthcare organizations
- Current disparities in healthcare access, treatment, & outcomes
- Promotion of health equity/behavioral health equity

- Diverse belief systems related to health, healing & wellness
- Cultural variations in the perception of illness, disease & their causes
- Cultural influences on helpseeking behaviors & attitudes toward health care providers
- Use of indigenous/traditional healing practices among many cultural groups

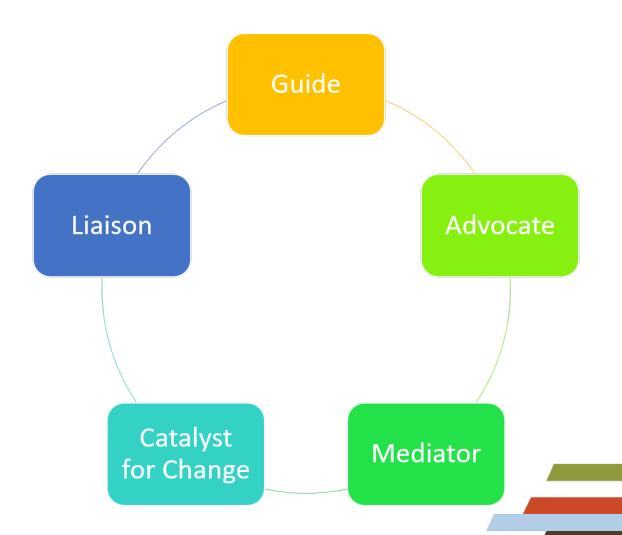




Who are Cultural Brokers?



Cultural Broker As...





Benefits of Cultural Brokering

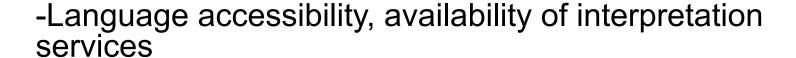
- To Patient
 - -Engagement
 - -Retention
 - -Earlier intervention
 - -Comfort/trust
 - -Community impact

- To Provider/System
 - -Prevention/health promotion
 - -Improved service delivery
 - -Reduction in costs
 - -Connection to community



Addressing Barriers

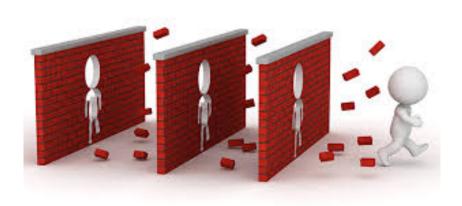
- Point of contact barriers
 - -Initiating contact/engagement
 - -Insurance coverage
 - -Transportation concerns







 Partnership between Ohio Commission on Hispanic and Latino Affairs (OCHLA), Ohio Department of Mental Health and Addiction Services (OhioMHAS)









- Pilot bilingual community MH navigator programs serving communities in Central (Our Lady of Guadalupe Center) & SW (Su Casa) Ohio
- Technical assistance provided by bilingual supportive services agency in NE (El Centro) Ohio

• Expected product/outcomes = feasibility & acceptability



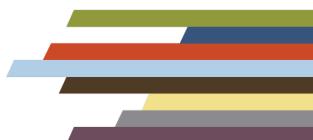
- Serves as a bilingual, central coordinating post
- Locates resources and facilitates referrals
- Promotes engagement in behavioral healthcare
- Provides client advocacy





- Outcomes
 - Develop a network of culturally sensitive MH care resources
 - -Refer to internal & external programs that provide MH care to families experiencing trauma
 - -Work with external agencies to develop a continuum of care utilizing community MH programs



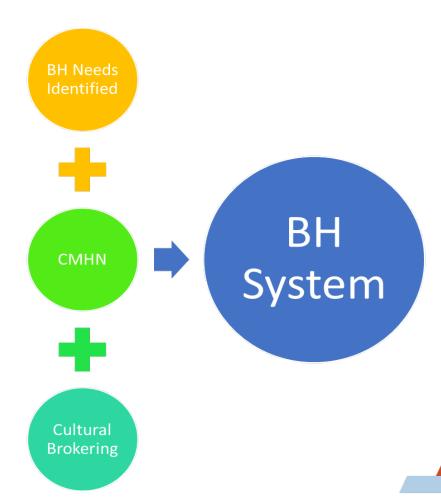




- Outcomes
 - -Coordinate and track care for Latinos or Spanish speakers
 - -Track and monitor resource gaps for Latinos or Spanish speakers
 - -Empower and educate clients about MH









Not So Fast...

- Gaps remain in BH system
 - -Lack of language access
 - -Lack of cultural proficiency in MH/BH services
 - -Lack of availability/accessibility





Promotores de Salud Mental

- Are health workers who work in Hispanic/Latinx communities
- Leverage effectiveness of community health workers in physical health and public health
- Address current deficits in its mental health/ behavioral health workforce





Promotores de Salud Mental

- Members of the communities they serve -> firsthand knowledge of community needs and resources
- Work and provide services in the communities
- Receive specialized training in areas of service





Promotores de Salud Mental

Work towards preventing mental illness and promoting wellness

Educate

Disseminate

Facilitate

Advocate



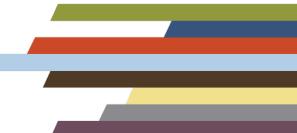
Rhett-Mariscal, 2008; Stacciarini, 2012

Cultural Broker as "Ally"

- Cultural Ally Model @ Stark County Mental Health Board and Addiction Recovery
- Cultural Ally will be responsible to connect individuals or groups to needed services and supports.
- One of the main goals of the CA is to help build community allies and encourage the community to support each other.







Cultural Broker as "Ally"

- StarkMHAR believes the term Cultural Ally is more effective for the local community because it is easier to understand and to translate into other languages.
- In Stark County, the Cultural Ally bridges the divide between mental health care settings and members of African American, Latinx, and Maya communities.





Cultural Broker as "Ally"



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Mental Health First Aid

- Public education program
- Trains individuals to identify, understand and respond to signs & symptoms of MH & SU concerns and distress
- Focuses on recovery and resiliency





Mental Health First Aid

- Provides guidance & concrete steps (five-step action plan) to promote support & intervention
- Demonstrated effectiveness w/ advocates who serve Latinx & Asian American immigrant communities (Lee & Tokmic, 2019)





Mental Health First Aid



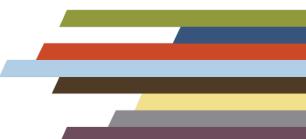




Recommendations

- Invest in building additional frontline capacity
- Expand network of non-traditional MH providers
- Coordinate with health plans/ improvement plans
- Program implementation with ongoing process monitoring & improvement, technical assistance

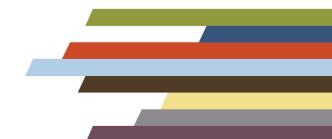




Recommendations

 Implementation of community mental health navigator Programs

- -Conduct environmental scan
- -Coordinate with local mental health boards/behavioral health authorities
- -Support sustainable lines of funding





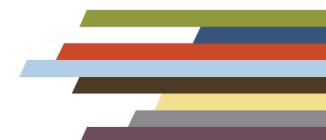
Recommendations

- Implementation of CMH/Promotores
 Programs
 - -Partner with existing CBOs or MCBOs



- -Community capacity building
- -Support flexible lines of funding





Questions?

Thank You!



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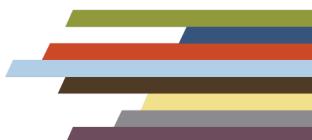


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Funded by Substance Abuse and Mental Health Services Administration

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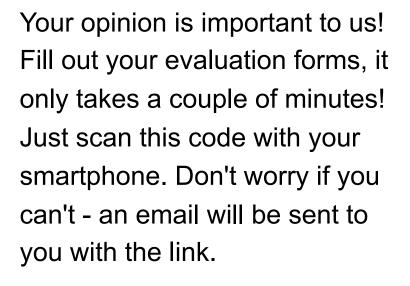








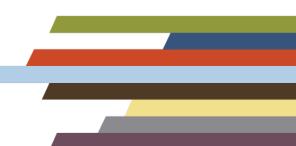




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http://www.mhttcnetwork.org/hispaniclatino/ Email: hispaniclatino@mhttcnetwork.org





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