



## Overview of the SAMHSA Crisis Now Model, 988, & the GA Crisis & Access Line

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Given the ever-expanding inclusion of the term “crisis” by entities describing offerings that do not truly function as no-wrong-door safety net services, we must define what crisis services are and what they are not. Crisis services are for anyone, anywhere and anytime. In addition to 911 calls and support, law enforcement, and fire & rescue, crisis services include crisis lines, mobile crisis teams, and crisis receiving and stabilization facilities.

Join us on **Tuesday, December 14th, 2021 at 12 PM EST** as the Southeast MHTTC hosts a webinar event with leaders from Behavioral Health Link and the GA Crisis and Access Line.



### **Sue Ann O'Brien, LPC, MBA**

is the CEO of Behavioral Health Link, and **Michael Claeys, LPC,**

**MBA** is the Executive Vice

President. BHL staff are experienced operators of a state-wide crisis and access line, providers of mobile crisis services in both rural and urban areas, and developers of customizable software services.



**SAMHSA**

Substance Abuse and Mental Health  
Services Administration