

Understanding SAMSHA National Outcome Measures for AWARE Grantees

Session 2: SPARS Data Reporting, Monitoring, and Data Use

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DISCLAIMER

The views, opinions, and content expressed in this presentation do not necessarily reflect the views, opinions, or policies of the Center for Mental Health Services (CMHS), the Substance Abuse and Mental Health Services Administration (SAMHSA), or the U.S. Department of Health and Human Services (HHS).



Southeast (HHS Region 4)

Mental Health Technology Transfer Center Network Funded by Substance Abuse and Mental Health Services Administration

The Southeast MHTTC is located at Emory University in the Rollins School of Public Health.

Our Mission: To promote the implementation and sustainability of evidence-based mental health services in the Southeastern United States.

Our Vision: Widespread access to evidencebased mental health services for those in need.

Our Services: We use a public health approach to build leadership capacity and to provide mental health trainings and resources to providers, agencies, and communities across the Southeast.





Purpose

The purpose of this session is to provide an overview of SAMHSA's Performance Accountability and Reporting System (SPARS). The session provides guidance on how to access SPARS and how and when to enter NOMs data, how to use SPARS monitoring tools and reporting functions, and how to export and analyze data to support local project implementation.

Learning Objectives

- ✓ Understand how to access and enter data into SPARS
- ✓ Clarify SPARS data reporting timelines
- Explore SPARS reporting functions and tools to facilitate monitoring and reassessment
- Anticipate barriers or challenges to data reporting and use and explore potential solutions.

SAMHSA's Performance Accountability and Reporting System (SPARS)

SPARS Data Entry Timelines

- Baseline and reassessment data should be entered into SPARS within 30 calendar days of completing an interview <u>or</u> 30 days from the scheduled interview date if the consumer cannot be located (administrative interview).
- Discharge data should be entered into SPARS within 30 days of the discharge date.
- The system lock date is the cutoff point when data can no longer be entered or edited. The system lock date is one full quarter after the timeframe when interviews were completed.

Quarter	Data Collection Timeframe	System Lock Dates
1	October 1 to December 31	April 1
2	January 1 to March 31	July 1
3	April 1 to June 30	October 1
4	July 1 to September	January 1

Getting Started

- The AWARE Project Director completes the New Grantee Information form and submits it to the SPARS Help Desk <u>SPARS-</u> <u>Support@rti.org</u> to request new user accounts and to establish Site IDs.
- AWARE grantees should identify who will be responsible for entering NOMs data into SPARS (e.g., clinical providers, administrative staff, program evaluators) before initiating data collection.
- All grantee staff should review the set-up of their SPARS user accounts to confirm they have the expected access for their role.
- Users navigate to the SPARS homepage to log-in:

SPARS https://spars.samhsa.gov/



Navigating the SPARS Website

 From the SPARS homepage, select the 'Data Entry & Reports' tab <u>or</u> select the SPARS-CMHS hyperlink under Quick Links.



- After selecting
 'Data Entry &
 Reports' hover
 over the button
 labeled '-for CMHS Users'.
- Select the 'CMHS Data Entry' button under CMHS Users. This step will open the Log-In screen which will prompt you to enter a username and password.



- Enter the username or email and password for the SPARS account and click the 'Log In' button to enter the site.
- System users will be expected to change their SPARS password regularly. Select a password that can be easily updated.

SPARS	
	Log In
	Username or email
	tori@emt.org
	Password
	Forgot <u>username</u> or <u>password?</u>
	Log In
This warning banner provides privac this Government system, which inclu attached to this network or to a com	cy and security notices consistent with applicable federal laws, directives, and other federal guidance for accessing udes (1) this computer network, (2) all computers connected to this network, and (3) all devices and storage media nputer on this network.
This system is provided for Governm	nent-authorized use only.
Unauthorized or improper use of thi	is system is prohibited and may result in disciplinary action and/or civil and criminal penalties.
Personal use of social media and ne	tworking sites on this system is limited as to not interfere with official work duties and is subject to monitoring.
By using this system, you understan The Government may monitor, re	id and consent to the following: erord, and audit your system usage, including usage of nersonal devices and email systems for official duties or to
conduct HHS business. Therefore system. At any time, and for any l data transiting or stored on this s	Level, and addity our system dauge, meaning dauge or personal devices and enhand systems for ontent out of the Lyou have no reasonable expectation of privacy regarding any communication or data transiting or stored on this lawful Government purpose, the government may monitor, intercept, and search and seize any communication or system.
Any communication or data trans	siting or stored on this system may be disclosed or used for any lawful Government purpose.

- Once you have logged-in, the system will take you to the main Data Entry screen.
- Select 'Data Entry' from the menu on the left, and click on 'Services', which will open the Find Grant screen.



Roles: Grantee

Data Entry Home > Data Entry A Print My Grants Welcome to the SPARS CMHS Data Entry system. Use this system to enter new or modify existing CMHS data related to: Data Entry Annual Goals NOMs Adult and Child Consumer-level Measures (Services) Infrastructure Development, Prevention, and Mental Health Promotion (IPP) Annual Goals Services Center for Mental Health Services (CMHS) grantees are required to enter annual goals for all performance measures into SPARS and your Notice of Award includes the due date for entry of the annual goals. Once annual goals have been entered and submitted, the assigned Government Project Officer will review the goals Data Download and either approve them or ask you to update the goals and re-submit for approval. Effective October 1, 2019, CMHS grantees are no longer required to enter and/or update Annual Budget Information in SPARS. NOMs Adult and Child Consumer-level Measures (Services) Performance measurement of consumer outcomes is intended to increase program effectiveness and public accountability by promoting a new focus on results, service quality, and customer satisfaction. Using this system, grantees enter de-identified consumer-level interview and administrative data (Baseline, Reassessment, and Clinical Discharge) and view and edit existing interviews and administrative data.

Infrastructure Development, Prevention, and Mental Health Promotion (IPP)

CMHS has developed indicators to collect performance data about grantees' Infrastructure Development, Prevention, and Mental Health Promotion (IPP) activities. Using this system, Federal Program Directors can view and/or select which IPP Indicators their program(s) collect, grantees enter IPP Indicator results and can view and/or edit existing results, and Government Project Officers (GPOs) can view the grantees' results.

- On the Find Grant Screen, select 'AWARE-SEA' from the list of Available Programs, then click the ">" button to move AWARE-SEA to the Selected Programs box.
- Click the 'Find' button in the bottom corner of the screen to generate the list of grant programs.

me > Data Entry > Servic	es	Print X Cancel Save Previous Next
My Grants Data Entry Annual Goals Services	Find Grant	Selected Programs
 IPP Data Download 	GrantID: Organization Name: City: State:	Find

- After selecting 'Find' under Find Grant, a new table will appear at the bottom of the screen.
- Choose the correct GrantID (e.g., SM85326) for your AWARE program, and click 'Select' in the far-left column.
- This step will take you to the Interview Selection screen.



Entering a Baseline Interview into SPARS

- The Interview Selection screen is the starting point for entering or modifying a record.
- Under Find Interview you can search for an existing consumer, or view all stored interviews associated with a given Consumer ID.
- Under Consumer Records, you can add a new baseline interview by clicking on 'Add Baseline' at the top right-hand side of the table.



Entering a Baseline Interview into SPARS (continued)

- From the Record Management screen, you can begin entering baseline interview data into SPARS.
- Enter the student's Consumer ID, Site ID, and date that services were initiated.
- Record whether an interview was conducted and the interview date (or the reason it was not conducted). Enter the type of respondent.



Entering a Baseline Interview into SPARS (continued)

- SPARS screens follow the exact structure of the NOMs tool to facilitate data entry.
- All required data entry fields are highlighted in yellow. SPARS will
 not allow users to proceed to the next screen until data for all
 required fields have been entered.

 SPARS includes options for recording data as 'Missing' or 'Refused'. This allows the user to complete every section of the data entry screen even if the respondent did not answer a question. These options are only available for questions completed by the respondent. Sections completed by the grantee (e.g., record management, services section) must have valid data to continue.

Entering Data into SPARS (continued)

- SPARS will produce an error message when a required field is left blank or when data are inconsistent (e.g., invalid format).
- Once data have been entered, click the 'Finish' button to submit the baseline interview.
- SPARS allows you to print a Summary of the entry to retain a copy for your records.

		User: Victoria Stuart-Cassel Roles: Grantee
ecord Mgmt		
ne > Data Entry > Ser	vices > Record Mgmt	🖨 Print 🗙 Cancel Save Previous Next
My Grants	Consumer ID: Grant #: SM85326 Mode: Add Assessment: B	laseline
Data Entry	The following error(s) occurred: • 'Consumer ID' is required.	
Annual Goals	 'Site ID' is required. 'First Service Received Date' is required. 'Interview Dete' is required. 	
Services	 Interview Date is required. 'Respondent' is required.	
Record Mgmt	RECORD MANAGEMENT	
IPP	Consumer ID	
Data Download	Grant ID (Grant/Contract/Cooperative Agreement)	CM05236
	Cite ID	5/165320
	Site ID	· ·
	1. Assessment	Baseline Assessment 🔹
	under the grant for <u>this</u> episode of care?	mm/yyyy
	2. Was the interview conducted?	Yes 🗸
	[IF YES] When?	mm/dd/yyyy
	[IF NO] Why was the interview not conducted?	
		~

Entering a Reassessment or Discharge Interview

- To enter a
 Reassessment or
 Discharge Interview,
 begin on the
 Interview Selection
 screen under Find
 Interview to locate
 an existing record.
- Search for a Consumer ID or use the Episode drop down to view all existing records. Click 'Find' to generate a list of records stored in the system.

Interview Selection	PA	RS	Center fo * Home	or Mental Health	D Services User: V	/ictoria Stuart-Cassel 🔅 Roles: Grantee
 > Data Entry > Serv > My Grants > Data Entry Annual Goals > Services > IPP > Data Download 	Program Code: / Find Inte Consumer Baseline D Episode:	Selection WARE-SEA Grant Inview ID: Show Cur	: #: SM85326 Org Name	Print X	Cancel Save P	Find
	Consume	er Records				Add Baseline
	Actions	Site ID	Consumer ID	Baseline Date	Updated Date	Episode

Entering a Reassessment or Discharge Interview

- Select 'Show
 Interviews' from the
 list of consumer
 records. This will
 generate a list of all
 interviews completed
 for a given consumer.
- To add a new reassessment or discharge interview, select 'Add Reassessment' or 'Add Clinical Discharge.'
- SPARS will prompt you to verify ('yes') that you would like to enter a new record for the consumer.

Actions	Site ID	Consumer ID	Baseline Date	Updated Date	Episode
how Interviews	9999-999-99	2999	09/12/2016	03/19/2017	Current/Discharged
how Interviews	9999-999-99	3001	03/16/2017	03/16/2017	Current
Show Interviews	9999-999-99	3003	02/15/2017	03/19/2017	Current

	Services > Int	erview Sel	ection			Print X Cance	el Save Pr	evious Next
My Grants	Program	Code: PBHC	I Gran	t #: SM000	003 Org Name: RTI TRAC Tes	t Organization Tool Type:	Adult	
Data Entry	Inter	views	for 30	01				
Annual Goals & Budget					Assessment	Add Ro	Updated Date	Conducted?
		Edit	Del	Print	Baseline Assessment	3/16/2011	03/16/2017	Yes
Services	View	Lon						

Additional Notes on Data Entry

 Interview records can be viewed or modified before the system lock date. To view a record, change a record, or delete a record, use the View, Edit, or Delete hyperlinks. The Edit or Delete links will be greyed out if the system locked date has already passed.

My Grants	Program (Code: PBHCI	Gran	t #: SM000	003 Org Name: RTI TRAC Tes	t Organization Tool Type:	Adult	
Data Entry	Inter	views fo	or 30	001				
Annual Goals & Budget					Assessment	Add R	Updated Date	Conducted?
Services	View	Edit	Del	Print	Baseline Assessment	3/16/2017	03/16/2017	Yes

 SPARS will automatically log out after 20 minutes of inactivity and will not save partial records. It is important to complete and save each record in the same session to avoid data loss.

SPARS Reporting Tools

Using SPARS Reporting Tools

- The SPARS CMHS Reports dashboard summarizes Services data and includes several reporting tools that are useful for monitoring data collection progress.
- To access reports, select 'Data Entry & Reports', hover over the button labeled '-for- CMHS Users', and select the 'CMHS Data Reports' button under CMHS Users.
- Enter a username and password to log-in to the site and access the CMHS Reports section.



Reassessment Interview Rate and Notification Reports

- Two useful tools for monitoring data entry processes are the Reassessment Interview Rate and the Notification Report.
- From the CMHS reports dashboard, click on 'Reassessments' to view the reporting options and click the preferred report to navigate to the download screens.
- Use the drop-down menus to set the criteria for reporting (e.g., date range, output format) and click the Download Report button.

Jennographics	Consumers Serve	d Reassessments	Performance	Outcomes	Frequency	Discharge	Section H
Reassessment Data summarizing reassessments wer	Interview Rate information of the number of tracient compared to how ma e due, and the rate of compl	Notification Report for gra are due after ation	n Inter, to track upcoming The baseline interview	reassessments that	Quarterly H Interview R For CMHS grar report summar reassessments reassessments	ealth Indicators ate nt programs collectin izes information of t conducted compare were due, and the ra	Reassessment ng data quarterly, this the number of ad to how many ate of completion

Reassessment Interview Rate and Notification Reports (continued)

- The Reassessment Interview Rate Report summarizes information on the number of AWARE reassessments conducted compared to how many reassessments were due, and the rate of completion.
- The report monitors the AWARE grantee's progress toward meeting the 80% goal completion rate for conducting reassessment interviews on time.

Reassessment _	# Reassessments Completed	V 100
Interview Rate	# Reassessments Due	X 100

- The Notification Report tracks when reassessment interviews, administrative reassessments, and administrative discharges are due after the baseline interview.
- AWARE grantees may also choose to develop internal tracking systems that use email notifications and reminders.

Reminders About Administrative Assessments

- Administrative assessments only record information for selected sections of the Services Tool.
- Completed administrative reassessments do not count toward the reassessment interview rate calculation.

Data Collection Timepoint	Required Sections
Baseline assessment	Record management, demographics
Reassessment	Record management, reassessment status, services received
Clinical Discharge	Record management, clinical discharge status, services received

Downloading SPARS Data

- AWARE grantees can also download their program's data from the SPARS site to use for local analyses.
- The codebook for the Child/Adolescent/Caregiver NOMs tool is available on the SPARS website to help users interpret variable names and values in the downloaded data file.
- To download SPARS data, select Data Download from the left-hand menu bar under data entry. Select 'Services' to navigate to the Services Data Download screen.
- Select the grant program and then select the 'Next' button to navigate to the download criteria screen.
- Users can set preferences for their download, including Data Collection Point, Federal Fiscal Year (FFY), FFY Quarter, Month, and Download Format (i.e., Excel or html formats).
- The system will prompt you to confirm the download ('Yes' or 'No') and will display the number of records to be downloaded.

Analyzing and Interpreting Data

AWARE grantees and their evaluators can use NOMs Services data to fulfill several potential purposes, including:

- Identifying gaps in school and community-based services and systems;
- Identifying disparities for populations of focus related to service access, use and outcomes;
- Highlighting the need for mental health promotion and intervention services;
- Assisting state and local education agencies in demonstrating the need for supportive resources;
- Demonstrating the effectiveness of school mental health services integration; and,
- Supporting continuous quality improvement of grant funded services and supports.

Additional Resources

SPARS CMHS Checklist for New Grantees

https://spars.s3-us-gov-west-1.amazonaws.com/public/prod/sparsta/08Mar18CmhsChecklistNg.pdf

SAMHSA's Performance Accountability and Reporting System (SPARS) NOMs Client-level Measures for Discretionary Programs Providing Direct Services, Data Entry Guide

https://spars.samhsa.gov/sites/default/files/Ref-379_CMHS_Child_Client-Level_Services_Measure_QxQ_Guide.pdf

SPARS Help Desk

Hours: Monday–Friday, 8:00 a.m.–7:00 p.m. (ET) Phone: (855) 322-2746 Email: SPARS-Support@rti.org

Discussion of Anticipated Barriers or Challenges

THANK YOU!

- Our funding comes from SAMHSA, which requires us to evaluate our services. We appreciate your feedback about this event, which will provide information to SAMHSA and assist us in planning future meetings and programs. Your feedback counts!
- Please click on the link to complete the SAMHSA required survey:

https://ttc-gpra.org/P?s=349766



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