



Washington State

988 Building Hope
Northwest MHTTC presentation



HB 1477 (988 bill)

- *Prepare WA state for 988*
- *Enable telecom fee (24 cents/month, increased to 40 cents)*
- *Expand our three call centers (suicide hotlines to 988 HUB call centers)*
- *Fund the first 988 Tribal line (Native & Strong line)-VOA*
- *Large scale planning --building a culturally sensitive, trauma informed crisis system --including persons with lived experiences*
- *Non supplant language, audit*

HB 1477

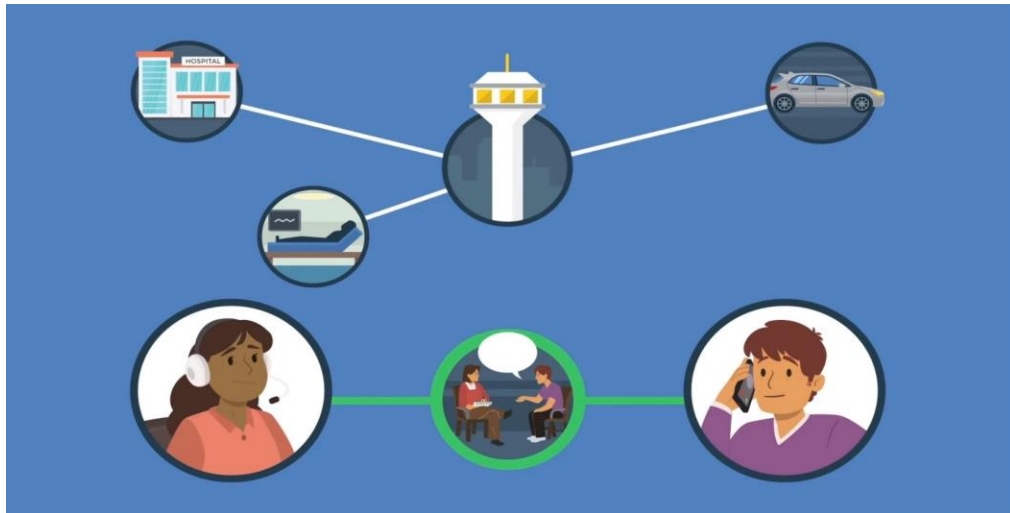
988 Launch/Implementation Efforts

Volunteers of America (VOA) 

- 988 Tribal line

Crisis Connections 

Frontier Behavioral Health



- 988 lines to become HUBS (Care traffic Control)—call, text and chat
- Resources to double staffing levels at our call centers, salary increases
- Follow up (2022)
- Next Day Appointments (2023)
- Access to bed openings (2023)
- Protocols with 911
- Crisis Team Responses
- Planning 23 hour Receiving Centers including **YOUTH!!**

NEXT STEPS for 988



Rapid Response Teams

- True alternative to 911
- Clinically driven and community based
- Lived experience on the teams
- Transportation alternatives to police



23 Hour Crisis Centers

- Alternative to ED
- Arizona model
- Missing component in our system
- Adult and youth

Comprehensive Regional Training

- 988/other crisis responders
- Secondary Trauma
- Cultural competency
- Best practice approaches to working with veterans, I/DD populations, youth, LGBTQ populations, and AI/AN populations,
- Coordination with Native and Strong Line and HUB
- Working with AG community

HEALING SECONDARY TRAUMA





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